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ioDent® Intelligent Assist

The world of ioDent®

ioDent® – W&H Smart Dental Solutions – is the new W&H brand for digital dental solutions. In future, the ioDent® system will convert W&H products into intelligent networked solutions and give you the possibility of developing customized offers. The ioDent® Intelligent Assist monitoring system will provide proactive support with service and maintenance as well as in the automatic supply of consumables and pay-per-use models. Expand your portfolio and improve customer satisfaction.



Your advantages at a glance

› Online Dashboard

Includes monitoring of connected devices. Keep an eye on the status of your installed devices at any time.

› Online Solution Suggestion

Get the appropriate suggestions for the most efficient and fastest solutions.

› Online Ticketing System

Manage your service processes quickly and easily.

› Online Map View

Visualise your installed devices on a geographical map to optimise resource planning.

The »Monitoring front-end« provides you with a clear general view of your customers' installed and connected devices:

Expand your portfolio

Create customized pay-per-use models and automate the supply of the right consumables and service materials.

Increase your customer satisfaction

Error messages are sent to the applicable service organisation quickly and automatically. This gives service technicians fast information on the problem, and they can respond immediately.

Improve your service quality

In addition to error messages, you receive information about potential causes, their frequency and the relevant solutions. The double-loop learning system compiles information on products that are becoming more and more complex.

Increase your efficiency

You receive early data-based information on required spare parts. This enables fast and efficient on-site service. Wasted trips and incorrect parts become a thing of the past.



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